

<b>NHS North Cumbria CCG Governing Body</b>	<b>Agenda Item</b>
<b>7 February 2018</b>	<b>5</b>

**Chair and Chief Executive’s Report**

<b>Purpose of the Report</b>							
To provide an update to the Governing Body of events since the last meeting.							
<b>Outcome Required:</b>	Approve		Ratify		For Discussion		For Information
							<b>X</b>
<b>Assurance Framework Reference:</b>							
<ol style="list-style-type: none"> <li><b>1. Better Health</b> – There is a need to ensure that Cumbria’s children &amp; young people (including children looked after) are kept safe and transition into health adulthood</li> <li><b>2. Better Care</b> – Commission services that ensure the delivery of high quality and safe care patients</li> <li><b>3. Sustainability</b> – Commission services that ensure the delivery of high quality and safe care for patients in a manner that is sustainable for the whole health economy</li> <li><b>4. Leadership</b> - The CCG needs to develop and implement robust governance and management arrangements to operate in a safe and sound manner.</li> </ol>							

<b>Recommendation(s):</b>
The Governing Body is asked to note the content of this report.

<b>Executive Summary:</b>
<p><b><u>Assurance / Directions January 2018</u></b></p> <p>NHS North Cumbria Clinical Commissioning Group (CCG) has made significant improvements since it was placed under formal directions in August 2016 and has now received confirmation that directions have been lifted.</p> <p>At the time, NHS Cumbria CCG was one of the three most challenged health economies in the country and was part of the Success Regime improvement programme.</p> <p>Since then the CCG has become smaller – boundary change created NHS North Cumbria CCG and NHS Morecambe Bay CCG in April 2017. The CCG has delivered the required changes to</p>

leadership, governance, financial control and organisational capacity and is part of the system wide move to an integrated North Cumbria Health and Care System.

You can read the letter from NHS England here:

[www.northcumbriaccg.nhs.uk/news/2018/January/removal-of-north-cumbria-directions.pdf](http://www.northcumbriaccg.nhs.uk/news/2018/January/removal-of-north-cumbria-directions.pdf)

Dr David Rogers, Accountable Officer and Medical Director NHS North Cumbria CCG, said: “We are delighted that the hard work of all of our staff has been recognised and that the improvements we have made demonstrate the commitment shown by us all to do our best for our community.

“We are in challenging times and there is much more to be done, but work to integrate our health and care services across north Cumbria is developing, and there is national confidence in our plans and our ability to deliver them.”

The letter from NHS England praises the hard work, co-operation and responsiveness shown by the staff at NHS North Cumbria CCG.

### **Care Quality Commission (CQC) Report – Cumbria Partnership NHS Foundation Trust (CPFT)**

On Thursday 25 January the CQC released their report following an inspection of health services provided by CPFT. Overall, the Trust remains rated as ‘Requires Improvement’, with the CQC praising the kindness and compassion of staff and rating every single services as ‘GOOD’ or ‘OUTSTANDING’ for the care provided to patients in Cumbria.

During September and October 2017 the CQC carried out unannounced inspection of six of the core services provided by CPFT.

The Trust was assessed on the following five areas overall, which were each given a separate rating:

Are services safe?	Requires Improvement
Are services effective?	Requires Improvement
Are services caring?	Good
Are services responsive?	Requires Improvement
Are services well-led?	Requires Improvement

During the inspection the CQC highlighted a number of positive findings including:

- Positive feedback from patients and carers about how staff provided their care and treatment, including every service being rated as good for care and outstanding with Dental Services and the Memory Matters Inpatients service.

- The values of the Trust were embedded throughout the Trust in a positive and open culture.
- Staff across all services demonstrated a commitment to good patient care.
- The new senior management team were visible and had been engaging with staff in leading significant changes with the Trust.

The full report is available on the [CQC website](#).

[View CPFT ratings in full.](#)

[Read their response to each of the CQC 'MUST DO' actions.](#)

### **Flu vaccinations**

Recently published figures show that the take up of flu vaccine among vulnerable and eligible patient groups in Cumbria is generally higher than many other places.

It was published at the end of last year, you can read the report from Public Health England [click here](#).

This shows that our primary care teams did an excellent job of encouraging those eligible to take up the offer of a flu jab. It is a reflection of the hard work, commitment and relationship our Practices have with their patients.

### **North Cumbria Health and Care System**

Work across health and social care in north Cumbria is continuing. We have seen significant steps forward with the new Advice and Guidance system which is now live in some clinical areas. It enables GPs and primary care to get feedback from consultants on patients without referring them into secondary care for admission.

Figures to January 8 show from 142 contacts, 38 admissions were avoided. Feedback from GPs has been really encouraging.

It is one example of how approaching challenges from a system wide, rather than organisational perspective, is making a difference

### **Chris Pointon Visit**

The husband of Dr Kate Granger, health campaigner Chris Pointon visited north Cumbria on January 17 and visited teams working across the health and care system at Penrith Hospital, Café Inspire in Penrith and West Cumberland Hospital including a presentation to staff past, present and future as well as representatives from primary care, Cumbria Health ON Call, (CHOC), UCLan's West Cumberland Medical Education Centre (WCMEC) and Cumbria's Learning and Improvement Collaborative (CLIC). Feedback from teams who met staff say that meeting Chris and hearing the Hellomynames.... campaign was inspirational. It was started when Kate was terminally ill and became frustrated that clinicians often didn't introduce themselves to then people they were treating.

### **NHS 70**

NHS organisations in Cumbria will be celebrating the 70<sup>th</sup> birthday of the NHS on 5 July 2018. We

are encouraging people to get involved with the celebrations planned, which include a project collecting stories of Cumbrians aged 1-70 whose lives have been touched by the NHS, a series of exhibitions organised by Cumbria County Council's archive centre of the NHS locally over the last 70 years, an event in Carlisle city centre in partnership, and with the support of, the Cumbria and North Lancs Health branch of Unison and Carlisle City Council. There will also be a network of tea parties for staff who have previously won staff recognition awards, and some of the CCG's staff have suggested an NHS takeover parkrun in Carlisle and are now talking to the national parkrun team about making a countrywide event.

### **NHSE Accountable Care Contract Consultation**

NHS England has announced it will be launching a consultation on the contracting arrangements for accountable care organisations (ACOs). There is widespread support for ending the fragmented way that care has been provided to improve services for patients and the NHS has been working towards this in a number of ways. ACOs are just one of these ways and are intended to allow health and care organisations to formally contract to provide services for a local population in a coordinated way. The consultation will set out how the contract fits within the NHS as a whole, address how the existing statutory duties of NHS commissioners and providers would be performed under it - including the effect on existing governance arrangements - and will set out how public accountability and patient choice would be preserved.

### **Judicial Reviews Against NHS England**

Two judicial reviews have been launched against NHS England and the Department of Health over the ACO contract. The second judicial review, made by the campaign group 999 Call, argues that under current legislation, prices paid for NHS services must reflect how many patients receive the care under that specific service, whereas the ACO contract allows commissioners to give providers a fixed budget for an area's population. A hearing for the NHSE's judicial review will take place after 16 February.

The second application was lodged on 11 December by Dr Graham Winyard, Dr Colin Hutchinson, Allyson Pollock and Sue Richards, and Professor Stephen Hawking.

<b>Strategic Objective(s) supported by this paper:</b>	<b>Please select (X)</b>
Support quality improvement within existing services including General Practice	<b>X</b>
Commission a range of health services appropriate to Cumbria's Needs	<b>X</b>
Develop our system leadership role and our effectiveness as a partner	<b>X</b>
Improve our organisation and support our staff to excel	<b>X</b>

<b>Impact assessment:</b> (Including Health, Equality, Diversity and Human Rights)	N/A
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<b>Conflicts of Interest</b> Describe any possible Conflicts of interest associated with this paper, and how they will be managed	There were no conflicts of interest identified.
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<b>Lead Director</b>	Jon Rush – Lay Chair / Stephen Childs – Chief Executive
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