

**NHS NORTH CUMBRIA CLINICAL COMMISSIONING GROUP**  
**MINUTES OF OUTCOMES AND**  
**QUALITY ASSURANCE COMMITTEE**  
Friday 1<sup>st</sup> February 2019 at 10.30am  
N&Q Meeting Room, NHS Offices, Rosehill

**Chair via call:** Carole Green, Lay Member- Quality and Performance (CG)

Via conf call: Denise Leslie, Lay Member – Patient and Public Engagement (DL)  
Via conf call: Dr Kevin Windebank – Secondary Care Doctor (KW)  
Present: Nicola Duers, Clinical Quality Senior Officer, NECS (ND)  
James Fraser, Senior Nurse, NCCCG (JF)  
Louise Mason Lodge, Deputy Director of Nursing, Quality and Safeguarding, NCCCG (LML)  
Anna Stabler, Director of Nursing and Quality, NCCCG (AS)

In Attendance: Debbie Archer, Nursing and Quality Senior Administrator, NCCCG (DA)

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**1. Welcome and Apologies**

*Action*

No apologies had been received.

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**2. Declarations of Interest**

The Chair reminded Committee members of their obligation to declare any interest they may have on any issues arising at committee meetings which might conflict with the business of NHS North Cumbria Clinical Commissioning Group.

Interests declared by member of the Outcomes and Quality Assurance Committee are listed in the CCG's Register of Interests. The register is available on the CCG website at the following link:

<http://www.northcumbriaccg.nhs.uk/about-us/how-we-make-decisions/declaration-of-interests/index.aspx>

**Declarations made at this meeting:**

AS declared currently being seconded to NCCCG from NCUH. It was noted there were no conflicts on the agenda.

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**3. Minutes of the previous meeting**

The minutes of the previous meeting held on 11<sup>th</sup> January 2019 were approved as an accurate record with the following amendment:

..... Greg ~~Everett~~ Everatt, Senior Commissioning Manager, NCCCG (GE)

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**4. Action Log of the previous meeting**

The actions of the previous meeting held on 11<sup>th</sup> January 2019 will be taken to the Integrated Healthcare Partnership Quality Assurance Committee (IHPQAC).

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**5. Matters Arising**

None

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**6. Quality Exceptions Report**

AS noted the following from the report:

- E.coli blood stream infections: the national target set by NHSE, there is a lack of evidence as to how E.coli blood stream infections occur. Possible reasons are thought to be linked to incontinence products, UTI and hydration. Teams are working to deliver improvements. AS noted NCCCG and NCUH are engaged in the Gram Negative Blood Stream Infection and Urinary Tract Infection Collaborative. Allocated funds have helped to develop a catheter passport. AS reported work is ongoing in Care Homes and the elderly through the Care Home Collaborative.
- Improving trajectory for Continuing Health Care. AS noted NCCCG have reached the target for Q3 concerning completed Decision Support Tools (DSTs) in the Acute BEING >15%. However the 80% of DST being completed within 28 days is still not being delivered it is hoped this will be achieved by the end of March.
- Diabetic Eye Screening  
AS detailed two ongoing cases both concerning the Diabetic Eye & Hospital Eye Screening Services at NCUH.
  1. The Trust has not implementing fully the agreed failsafe protocols implemented following a serious incident. The situation has been discussed at the Contract meeting and Joint Executives.
  2. The miss coding of patients within Primary Care and the EMIS system (a medical information system) had resulted in them not being called for screening. All 39 practices were contacted and an audit to identify affected patients completed; all patients identified have now received screening offers.

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- NWAS performing better in North Cumbria. AS noted that the seven minute ambulance target is not being delivered due to the rurality of Cumbria.

CG raised concerns of the rise in self-harm. AS reported work ongoing in the Trust regarding suicide prevention and self-harm. LML reported this is also a system wide issue.

**Resolved:** The report was noted.

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**7. SI Q3 Quarterly Report**

AS discussed the report. In Q3 35 SIs involving North Cumbria CCG (NCCCG) registered patients were reported. There were 26 SIs reported by North Cumbria University Hospital Trust (NCUHT) and 9 SIs reported by Cumbria Partnership Trust (CPFT).

AS has liaised with the Trust concerning the 60 day time framework for CPFT and a report will be taken to the Integrated Healthcare Partnership Quality Assurance Committee for a formal response.

**Resolved:** The report was noted.

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**8. Update from IHPQAC**

KW provided feedback from the committee.

**Resolved:** The update was noted.

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**9. Care Homes Update**

JF gave an update on Pennine Lodge and Dalton Court which are under a Quality Improvement Process (QIP). Both homes are showing improvements. JF also discussed an unannounced visit to Appleby Grange following concerns raised about End of Life care and general communication from GPs. The visit did not substantiate the concerns that were raised and much good practice was noted.

**Resolved:** The update was noted.

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**10. AOB**

- **Revised CCG Safeguarding Policy for Committee Approval – Domestic Violence and the Workplace Version 2.1**

LML reported revisions to the policy.

**Resolved:** The committee provided approval.

- AS updated on the developments around the Stop and Watch which secured £25k from Academic Health Science Network (AHSN) which will support full roll out from April across North Cumbria. It was also
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noted that the North East were rolling out the programme.

- AS updated re STOMP/STAMP (Stopping over medication of people with a learning disability and/or autism) and that the CCG will work to roll this out across primary care.
- AS updated on the developments around the LD page on the CCG website and invited lay members to comment. Lay members were asked to note the CHC webpage is under development. Focusing on the public understanding of CHC eligibility following engagement with LD users.
- DL thanked AS for her leadership and the development of the OQuAC since she started and noted that improvements in the assurance to lay members, this was also reiterated by CG & KW.

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Meeting closed at 11.30am

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