

WORKING TOGETHER STEERING GROUP
NOTES OF THE CHILDREN'S WORKING GROUP
Thursday 30th November 2017, 10.00
Ann Burrow Thomas Health Centre, South William Street,
Workington, Cumbria, CA14 2EW

Present: Julie Clayton (JC) (**Chair**)
Kieron Bradshaw (**Notes**)
Ellen Cullen (EC)
Anne Glazebrook (AG)
Sue Hannah (SH)
Pauline Houlton (PH)
Christine Kitchen (CK)
Nicola Jackson (NJ)
Sarah Jones (SJ)
Georgina Ternent (GT)

CWG/022 **Welcome and apologies**

JC welcomed everyone to the meeting.

Apologies were received from Eleanor Hodgson, Ian Hinde, Viv Stucke, Eve Atkinson, Lynsey Ormesher and Richard Metcalfe.

CWG/023 **Notes from last meeting**

The notes of the last meeting were approved as an accurate record of the meeting.

CWG/024 **IRP response to maternity referral**

JC gave a brief talk through the response from the Secretary of State following the referral of the reconfiguration of maternity services to the Independent Review Panel.

CWG/025 **Update on engagement work and key contacts**

NJ gave an update on engagement work that has been carried out, in particular discussing a Virtual Group made up of key contacts identified from targeted groups. It was noted that a number of the contacts had expressed interest in the Virtual Group and will get involved when they can.

It was advised that Howgill were on the distribution list for the Virtual Group and had been written to, but as yet they had not responded to get involved.

ACTION: NJ to follow up and to try to invite again.

Following discussion the group noted that the Egremont Today newspaper would be a good resource for communicating information about the Virtual Group.

ACTION: AG to send information to the Egremont Today and contact to see if they would be interested writing a story and putting out information.

CWG/026 **Feedback on the 3 Priority Areas Identified**

i. The Whole System Asthma Pathway

NJ gave a recap of why work was being done on the asthma pathway, and what had been done so far.

An update was given on work carried out on a campaign to show that asthma doesn't stop children from exercising and potentially excelling in sport. Richard Metcalfe has now contacted schools to engage with pupils who have asthma and would like to feed back their stories of exercise. It was noted that work on the campaign was being carried out in collaboration with Active Cumbria, and that a number of organisations had now been written to for support, and there was interest from ITV Border and other local newspapers to help cover the campaign.

ACTION: NJ to share document with the group (KB will email around).

Conversation was held about asthma plans. The need for health teams from different organisations to be more joined up was highlighted.

ii. SSPAU/Inpatient Ward

An update was given by SJ.

It was advised that work had been carried out to address issues where patients inappropriately stayed on a ward overnight. In particular, the work looked at the staffing that would be needed for the services to work correctly and be effective in assessing a child quickly to decide on the appropriate direction for the child to go. The work had looked at both West Cumberland Hospital and Cumberland Infirmary. Job plans have been outlined and the Trust was trying to recruit to them (it was noted that a candidate was being interviewed for a Consultant post today).

It was also noted that it will take two years to consolidate Advanced Nurse Practitioners skills and get them onto the Junior Doctor rota. The Trust tried to get a further two Advanced Nurse Practitioners through a national programme this year but unfortunately weren't successful.

It was advised that the SSPAU would be phased in, with the opening hours gradually increasing. The first clinical audit is happening at the moment; this will be six weeks long, looking at everyone going through the service, and will give a steer going into phase one. Phase one will begin in January, and it was hoped phases two and three would take place from April through to September. This is so that when it gets to the busy period for services, in October, the SSPAU will have been running for 8-9 months and so the glitches will have been identified and resolved to ensure a high standard of care. During the period of phasing, work would be done to analyse the impact of the SSPAU on other areas, such as pharmacy and CHOC. This will highlight problem areas and allow further work to be done to resolve issues. Issues will be highlighted by gathering feedback from service users, particularly those who have been treated and returned home the same day.

It was advised that there would be robust safety netting in place throughout the phased introduction of the service, and that patients would be able to come back to the ward if they were anxious or needed extra support.

A key task would be to ensure that families understood that although beds would still be available, it may be best for the child to be at home, depending upon their clinical need, and that there would be support in the community for them.

It was noted that each family is individual, and so there would be appropriate management plans for the child's treatment ensuring their particular needs were catered for. It was also noted that in order for the service to work, there would need to be effective support for parents and their anxieties, otherwise the child would be brought back to the hospital. It was advised that new training of consultants had a lot more emphasis on that.

It was advised that the Trust was no longer going through short term agencies for locum staff, and that all locums had 12 month contracts.

It was advised that a paper was currently being produced to brief on what work was being done. This will help the members of the Working Together Groups to share the messages.

iii. Prevention

There were no updates to share at this time.

CWG/027 Child Health App

JC presented information about a new Child Health App, which health organisations in Cumbria had been promoting, to enable parents and carers to find NHS advice to help look after children. Further information can be found online here: <http://www.northcumbriaccg.nhs.uk/health-services/Advice-and-Guidance-for-Children/Advice-and-Guidance-for-Children.aspx>

The group agreed that information about the App should be shared with the following people:

- GPs
- Practice managers
- ICC Leads
- Brampton group
- Childrens implemented integration group
- SCBU
- Paediatric units
- Virtual Group (NJ to do this)
- Children's centres
- Schools
- Nurseries
- County Council to early years providers
- Healthwatch
- West Cumbria Community Forum, to share with their network

ACTION:

- JC to share information with the above list.
- JC to also try to get data on numbers of downloads, to see if there is a spike following this distribution.

CWG/028 Dates and times of next meetings

Future meetings will take place on:

- Thursday 4 January, 10am-11.30am
- Thursday 1 February, 10am-11.30am
- Thursday 1 March, 10am-11.30am

All will take place at Ann Burrow Thomas Health Centre, South William Street, Workington, Cumbria, CA14 2EW.
