

**NOTES OF THE
WORKING TOGETHER STEERING GROUP
Wednesday 6th December 2017
Energus, Workington**

In Attendance:

- Richard Pratt (**Chair**) (RP)
- Stephen Childs (SC)
- Julie Clayton (JC)
- Liz Clegg (LC)
- Belinda Cooper (BC)
- Christina Cuncarr (CC)
- Jan den Bak (JdB)
- Yvonne Fairbairn (YF)
- Susan Graham (SG)
- Sharon Green (SG)
- Rebecca Hanson (RH)
- John Howarth (JH)
- Deb Lee (DL)
- Ged McGrath (GM)
- Richard Quayle (RC)
- Janet Riley (JR)
- David Rogers (DR)
- Veena Rao
- Helen Sant (HS)
- Sue Stevenson (SS)
- Brenda Thomas (BT)
- Jon Ward (JW)
- Rhia Heron (RhiaH)

1. Welcome & Apologies

RP welcomed everyone to the meeting and every one introduced themselves. Apologies were received from Amanda Boardman, Ellen Cullen, Mahesh Dhebar, Stephen Eames, Sandra Guise, Eleanor Hodgson and Christine Kitchen.

2. Reminder of purpose

RP provided a reminder on the vision and purpose of the group, the focus of the work around the delivery of Option 1 Maternity and Paediatrics and how the group will do business.

3. Notes of 12 October 2017

These were available at the meeting and can also be viewed on the CCG website at:

<http://www.northcumbriaccg.nhs.uk/ournhs>

4. IRP Feedback

SC advised that the Referral to the Secretary of State for Health on Maternity Services in West, North and East Cumbria from the Cumbria Health Scrutiny Committee had now been determined. The Independent Reconfiguration Panel letter (copies circulated at the meeting) can also be found online at <https://www.gov.uk/government/publications/irp-cumbria-initial-assessment> SC emphasised the importance of the co-production work and the commitment from the NHS to work with our communities.

5. MVP

DL provided a brief overview of the work of the group which included: developing of the website, work to feed into the Better Births local plan which is linked to the development of Integrated Care Communities, continuity of carers, ongoing issues around the facilities on postnatal ward, development of a number of leaflets around Alongside Midwife-Led Units (AMLU) and working on a number of breast feeding initiatives. YF agreed to feedback issues to the hospital around the usage of space back to the design unit, and breast feeding support.

6. Children's Group

JC advised that since the last meeting there had been considerable progress in some areas. This includes the development of a virtual group made up of organisations with an interest in children and young people who are happy to receive updates and information as well as provide feedback on plans and issues. There is continuing work to develop a 'Whole System Asthma Pathway' (included working with Public Health, the north east and local sporting groups). There was also an update on the development of the Short Stay Paediatric Assessment Unit (SSPAU) and its links with the inpatient ward.

7. Care at a distance Group

LC advised of concerns raised around when appointments are sent out patients seldom received parking information and work being done to improve information for patients and visitors. Paul Day from the CCG has created a template which could be utilised for different venues and would include information about parking charges, number to ring if you need transport etc. HN asked if this could be utilised at GP practices – LC to take it back to the group. Issues were raised around patient transport (national criteria only caters for patients who cannot physically use public transport – there is no provision for where there is no public transport available). There was also a discussion about the training required for operators taking the calls re patient transport to be aware of the challenges facing people who have to travel for appointments and treatment. There was also discussion around whether it is necessary for the patient to travel rather than use other methods of consultation.

8. Telemedicine Group

DL – updated they are developing strong links with UCLan and the Digital Health Forum working on aligning appointments and other potential pilot projects. Also looking at other ways the use of technology could be used.

Richard Quayle gave a detailed presentation on possible use of low cost devices which could enable considerable savings to be achieved whilst maintaining levels of service. He introduced the concept of the Internet of Things and how ideas being used in the south of the country could be used here. Allerdale council is exploring some of these options. He was highlighting the potential for these kind of systems to be utilised in health and social care environments such as monitoring people at risk of falls etc. DL and RQ will work through the Telemedicine

group to consider possible benefits. JH also agreed a link with Cumbria Partnership Foundation Trust (CPFT) to link in with this work. Anyone wishing to discuss this further with RQ can contact him on 07508548319. (Short presentation available online)

9. Recruitment and Retention Group

Issues raised around accommodation issues for people wanting to move to work in the area. SG updated that discussions had taken place and approach made to Home Group and an approach to link up with work being pushed forward through the Mayor of Copeland.

There was an update on recruitment for medical and clinical staff, with one consultant has approached North Cumbria University Hospital Trust (NCUH) following the updated video being released. There has been some success with recruiting to paediatrics which is encouraging. There was also an update on health job fairs, links with universities training doctors, nurses and allied health professionals and the links with nurse recruitment days which had been successful locally with another planned for 3 February 2018.

Links are being made with Sellafield's human resources department team to consider any advice or support that the NHS could learn from.

Workforce planning was also something that needed to be considered. The group wanted reassurance that work is taking place with HR to establish why people are leaving and exit interviews are happening – they are always offered. It was considered that it was vital to change the perception of the opportunities within Cumbria via social media by working together.

10. Feedback from other groups

The two key messages from this meeting where:

- The meeting feels more focused and positive and the coffee break is useful for networking and tying things together.
- Things are moving forward - we are making progress together.

13. Next Meeting – venue and date TBC.

Discussion ensued around venue options, it was agreed that would be better to use regular venue

- JC to explore the use of UCLan's base at West Lakes Science Park. Future dates will be published on the CCG's website.