

# Notes of the Working Together Steering Group

## Wednesday 23<sup>rd</sup> January 2019

### Energus, Lillyhall, Workington

In Attendance: Richard Pratt (**Chair**) (RP)  
Alan Alexander (AA)  
Julie Clayton (JC)  
Liz Clegg (LC)  
Jan den Bak (JdB)  
Sandra Guise (SG)  
Christine Harrison (CH)  
Eleanor Hodgson (EH)  
John Howarth (JH)  
Ged McGrath (GH)  
David Rogers (DR)  
Eileen Turner (ET)  
Jon Ward (JW)

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#### **Agenda Item 01: Welcome and Apologies (RP)**

The Chair welcomed everyone to the meeting.

Apologies were received from: Yvonne Fairbairn; Georgina Ternent; Rhia Heron; Mahesh Dhebar; Stephen Eames; Christina Cuncarr; Carolyn Otley; Sue Stephenson; Ali Atkinson-Budd; Chris Whiteside; Rebecca Hanson.

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#### **Agenda Item 02: Reminder of Purpose (RP)**

RP Reminded everyone about the vision and the key words reflecting the values and behaviours that reflect how we do business. A final decision on the values and behaviours has not yet been made.

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#### **Agenda Item 03: Notes of Meeting held on 5<sup>th</sup> December 2018**

Alan Alexander had been missed off the attendance list, other than this amendment the notes were agreed as an accurate record of the meeting.

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#### **Agenda Item 04: Review of Co-production Progress & Voices Paper**

RP talked about the questions posed at West Cumbria Community Forum (WCCF)

1. What's going well with coproduction? What's going badly?
2. Is it helpful to have specific outcomes? Or is the process more important, with the outcomes evolving?
3. How can we get more people involved in coproduction?
4. How can we (as groups and/or individuals) be more effective in coproduction?

5. What about the distinction between scrutiny and coproduction: are we about asking questions or about doing things?
6. Relationship between Steering Group and Working Groups

JW felt that the relationship between this group and WCCF could be added to question 6.

A general discussion followed covering the following key issues:

- Does the burden of co-production achieve enough
- Outcome verses process – a working co-production system would have benefits the issue is getting it up and running.
- Good to talk – relationships and trust has improved but hasn't reached the wider population
- Need an example of what has changed because of co-production – how to promote success. Issues around sharing good news to people who don't want to listen.
- Working at an ICC level could be more productive
- New groups can be difficult for staff in the early stages as community members can have been waiting a long time to have their say.
- Monitoring that things have changed
- Two way process – accountability of and to local community and NHS

The NHS had delivered a presentation to Copeland Councillors who had been surprised by the amount of work that was going on and the plans for finishing off the hospital. The same presentation will be delivered to Allerdale next week. The view was it would be useful to share the presentation.

JH explained that recent visitors from NHS England had been very positive about what was happening in the area.

SG suggested using children and young people, as young reporters and sharing their experience of using health services.

RP will draw together this discussion with feedback already received from WCCF and circulate for comment and feedback, a way forward can then be discussed.

Other areas where co-production would be a useful way forward were discussed, along with a reminder that the group was set up primarily for Maternity & Paediatrics.

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**Agenda Item 05: MVP**

SG is preparing an Annual Report, from which they will develop the next Work Plan. This will include looking at issues as they arise and work with pathways. She explained how important it was to find areas that people are interested in getting involved with.

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**Agenda Item 06: Telemedicine**

AA explained there had been an issue with Windows 10 and Chrome. A film which had been presented to the system leadership team was being edited for clinicians and other interested partners which explains how it works. A short film will be prepared for wider distribution via social media. Funding has been approved for the pilots.

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**Agenda Item 07: Children's Group Update**

EH said the last meeting had been taken up with the Health & Wellbeing Strategy presented by Claire King from Public Health – there had been a lot of interest. A response will be provided from the group.

There was a query as to why air pollution was high on the agenda – research is moving it up the agenda nationally but locally there are only small pockets where it's considered an issue. Other issues are higher on the local agenda.

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**Agenda Item 08: Care at Distance Update**

LC told the group that they had produced a single sheet summing up their ToR, aims etc. and suggested that other groups might want to do the same. The paper is for members to easily explain why they are there and ensures that everyone is saying the same.

They are currently identifying issues and what the group can do about them. The parking issue is easing with the introduction of a 'pay on exit' system at the Trust.

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**Agenda Item 09: Recruitment & Retention Group**

JC explained that this group had a difficult start, but a new director of HR is now in place and several projects are being planned to support recruitment and retention in which community input will be vital. Unfortunately Rachel Holliday has decided to step down as chair. The group is looking to focus on 3 issues: induction and on-boarding; a cultural event to help people settle in and welcoming new medical professionals and their families.

JH reported that there had been a significant reduction in vacancy rates in the acute trust, down from 30% to 14%. Death rates had also reduced at both hospitals.

**R & R activity**

Brainstorm – how can we support doctors and their partners and families if they arrive from other countries?

Notes attached:

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**Agenda Item 10: Matters for discussion – topics for next meeting (RP)**

The review of paper being prepared by RP

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**Next Meeting – Wednesday 20<sup>th</sup> March 2019, venue to be confirmed.****Followed by:**

- Wednesday 1<sup>st</sup> May 2019
- Wednesday 12<sup>th</sup> June 2019
- Wednesday 24 July 2019
- Wednesday 18<sup>th</sup> September 2019
- Wednesday 30<sup>th</sup> October 2019
- Wednesday 11<sup>th</sup> December 2019