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NHS England in Cumbria and Lancashire say a huge 'thank you' to staff and the public

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NHS England in Cumbria and Lancashire say a huge 'thank you' to staff and the public

Posted on Wednesday 16th December 2015

NHS staff and the public across Cumbria and Lancashire are being thanked for their hard work, support and understanding throughout the recent floods.

Many health services including GP practices and hospital services which were severely affected are now running as business as usual, with the recovery phase underway. However given the circumstances, services remain very busy and the NHS is reminding people to think twice before calling 999 or attending A&E.

Dr Craig Melrose, medical director for NHS England Cumbria and the North East, said:

"The response of healthcare staff to the recent floods has been incredible. Everyone in the local health system pulled together to make sure services remained safe and that care was provided to those most in need.

"We are pleased to say that the vast majority of NHS services are back to business as usual. However, services are dealing with a significant number of patients and additional pressures caused by disruptions earlier in the week.

"Now, more than ever, people are asked to think twice before attending A&E or dialling 999 and save these services for people who need urgent, life-saving care. If you need advice or guidance on a non-urgent health need, please call NHS 111 or speak to your local pharmacist.

"We'd like to thank the public again for their continued support and understanding, and a huge thank you to NHS staff for their ongoing commitment and dedication to caring for patients."

Posted on Wednesday 16th December 2015

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